

Electronic Data Discovery (EDD)

- Converts multiple different digital formats (.doc, emails, images (tiffs/gifs) etc) into single uniform searchable format
- Provides for HTML / XML tagging – automated, manual, audited
- Facilitates knowledge-base creation through a combination of images, text and subjective and objective tags to create a truly usable knowledge-base
- Provides full text search on content to retrieve desired strings singly or in combination with other strings and other parameters/attributes
- Provides pre-defined or customised information views
- Enables customer expertise/experience-retention – User can add his/her keywords &/or notes to existing material, retain saved searches and re-retrieve with updates where available

